

UDS: UNIFORM DATA SYSTEM



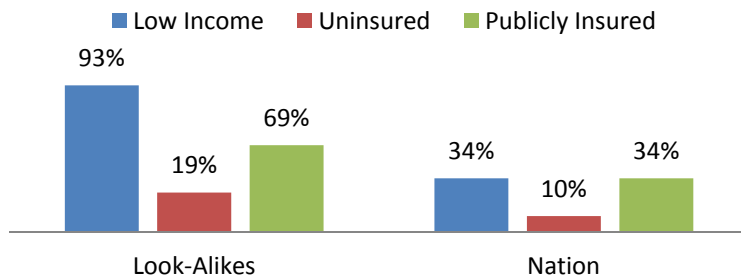
Health Center Program Look-Alikes: 2015 At a Glance

The Program

54 Health Center Program look-alikes provided services to 709,293 patients, with a total of 2,660,131 patient visits.

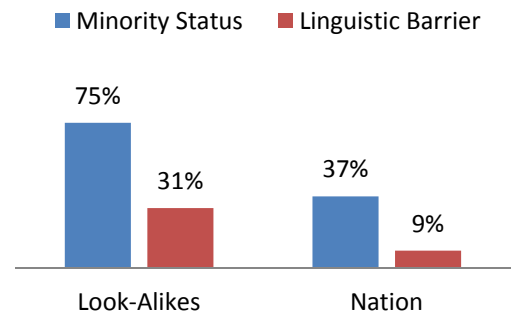
Patients: Socioeconomic Characteristics

- 93% have incomes at or below 200% of the Federal Poverty Level
- 19% are uninsured
- 69% have public insurance (Medicaid, Medicare, or Other Public)



Patients: Minority Status

- 75% are of racial and/or ethnic minority
- 31% face a linguistic barrier



Services Provided

- All look-alikes provide primary medical care services
- 30% of look-alikes provide dental services
- 46% of look-alikes provide behavioral health services

Continuity of Care

Look-alikes provide continuous care.

Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services
Medical	3.27	89%
Dental	2.37	13%
Mental Health	5.21	6%
Substance Abuse	2.62	0.3%
Vision	1.82	2%
Other Professional	2.67	1%
Enabling	2.63	3%

Staffing and Tenure

Look-alikes employ the full time equivalent of 4,947 staff members and volunteers.

- 698 are physicians, CNMS, NPs, and PAs
- An additional 1,203 are other clinical (nurses and other medical professionals)
- 181 are dental staff
- 212 are behavioral health (mental health and substance abuse)
- 340 are enabling
- 2,050 provide non-clinical support
- Medical providers (including nurses) report an average tenure of 7.2 years
- Vision care providers report an average tenure of 5.5 years
- Key non-clinical support staff (CEOs, CMOs, CFOs, and CIOs) report an average tenure of 5.0 years

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Quality of Care and Outcome Indicators: Clinical Performance

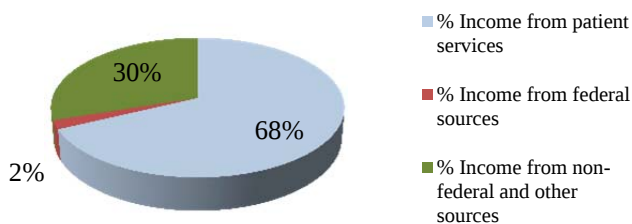
Health Center Program look-alikes provide high quality of care. Several clinical measures (low birth weight, child immunization, depression screening, asthma pharmacological therapy, HIV linkage to care, and dental sealants) show performance that exceeds relevant national rates and/or Healthy People 2020 goals.

Quality of Care and Outcome Measures	Performance Rates and Goals		
	Look-Alikes	Nation	HP 2020 Goal
Early Entry into Prenatal Care	68%	74%	78%
Low Birth Weight	7%	8%	8%
Childhood Immunization	79%	70%	80%
Weight Assessment and Counseling for Children and Adolescents	64%	-	-
Adult Weight Screening and Follow-Up	49%	-	-
Tobacco Use Screening and Follow-Up	81%	-	-
Cervical Cancer Screening	58%	81%	93%
Colorectal Cancer Screening	36%	65%	71%
Depression Screening and Follow-Up*	52%	-	2.3%/2.4%
Asthma Pharmacological Therapy	84%	-	37%
Coronary Artery Disease: Lipid Therapy	76%	-	-
Ischemic Vascular Disease (IVD) Aspirin or Other Antithrombotic Therapy	74%	-	-
HIV Linkage to Care	91%	49%	-
Controlled Hypertension	60%	-	61%
Uncontrolled Diabetes	33%	-	16%
Dental Sealants	33%	31%	28%

* UDS Measure is for patients age 12+; related HP2020 measure is 2.3% for patients Age 19+ and 2.4% patients age 12-18

Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



Cost Effectiveness

- The average total cost per patient is \$912
- The average medical cost per medical visit is \$211
- The average charge per billable visit is \$323

Adjustments and Patient Discounts

- 81% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 3% of self-pay charges
- 34% of insured charges are adjusted as allowances

Sources of Data: Aggregate CY 2015 UDS, CDC, U.S. Census/ACS, National Health and Nutrition Examination Survey, Healthy People 2020